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AWARE's manufacturer's warranty

AWARE Node:

- 1 year manufacturers warranty for unit, including parts, labor and shipping.
- Installation warranted for 1 year.
- Customer calls AWARE requests and RMA number and AWARE will send free shipping return label. Turnaround for service is approximately 2-3 weeks

Low Water Crossing:

- 1 year manufacturers warranty for LWC internal components and IoT devices inside control box, this includes labor and shipping.
 - Field service available for major issues
- Poles and lights for crossings also warranted for 1 year
- Installation warranted for one year

Siren Systems:

- 1 year manufacturer's warranty for Sirens internal components and IoT devices inside control box, this includes labor and shipping.
 - Sirens may have extended warranty through siren manufacturer
- Field service available for major issues
- Poles and exterior mounted equipment also warranted for 1 year
- Installation warranted for one year

All systems that AWARE provides can be provided with an extended warranty for up to 3 years, with a year-to-year warranty and service plan thereafter.

Warranty information contained in this document was provided to Safeware, Inc. by AWARE Monitoring Systems and is presented for informational purposes only. Safeware, Inc. does not control, modify, or administer the manufacturer's warranty and is not responsible for any changes, updates, limitations, exclusions, or interpretations made by AWARE Monitoring Systems. Warranty coverage, terms, conditions, and claim procedures are subject to change at the discretion of AWARE Monitoring Systems. Questions regarding warranty coverage or warranty claims should be directed to AWARE Monitoring Systems using the contact information provided above.